

PATENT
Customer No. 22,852
Attorney Docket No. 08324.0004-00

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
)	
Mitzi R. HAIL et al.)	Group Art Unit: 3686
)	
Application No.: 10/634,893)	Examiner: Vivek D. KOPPIKAR
)	
Filed: August 6, 2003)	Confirmation No.: 7344
)	
For: MANAGING INSURANCE CLAIMS)	
)	

Mail Stop: RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT WITH RCE

In reply to the Final Office Action mailed October 19, 2009, the period for response to which extends through January 19, 2010, and concurrent with a Request for Continued Examination, Applicant amends this application as follows:

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks follow the amendment section of this paper.